

STATE OF NEW JERSEY
DEPARTMENT OF TREASURY
DIVISION OF PENSIONS AND BENEFITS

AUTOMATED INFORMATION SYSTEM

Featuring

INTERACTIVE VOICE RESPONSE

AVAILABLE 24 HOURS A DAY/7 DAYS A WEEK

(609) 292-7524



The Automated Information System provides you with more information than ever before. In addition to getting information about your account, you can now process requests such as applying for a pension loan, getting a retirement estimate, changing your retired tax withholding amounts, or requesting letters such as a statement of account and mortgage verification information — all right over the phone!

You must have a touch-tone telephone to use the Automated Information System.

You can also obtain the same information and process these applications over the Internet by accessing the **Member Benefits Online System (MBOS)**.

To access MBOS, visit our Web site at: www.state.nj.us/treasury/pensions click on the Register for MBOS link, and follow the instructions.

ACTIVE MEMBER SERVICES

LOANS

- Apply for a pension loan
- Calculate a new pension loan
- Verify loan eligibility
- Status of recent loan application and last loan check
- Loan payoff information and letter

RETIREMENT INFORMATION

- Retirement estimate
- Status of retirement application

PURCHASE

- Purchase estimate
- Status of recent purchase application

WITHDRAWAL

- Withdrawal estimate
- Status of recent withdrawal application

HEALTH BENEFITS INFORMATION

- SHBP/SEHBP coverage information
- COBRA coverage information
- Change your address

PENSION ACCOUNT INFORMATION

- Pension service credit
- Pension contribution amount and rate
- Pension enrollment date
- Life insurance status
- Veteran's status
- Proof of age status
- Purchase arrears information

LETTERS ABOUT YOUR ACCOUNT

- Statement of account letter
- Mortgage verification letter
- Account information for divorce cases

RETIRED MEMBER SERVICES

RETIREMENT ACCOUNT INFORMATION

- Monthly statement of allowances and deductions
- Retirement type and selected option
- Final average salary
- Total contributions
- Change your address

DIRECT DEPOSIT STATUS

- Change direct deposit account information
- Change direct deposit bank information

STATE OR FEDERAL TAX WITHHOLDING

- Get current tax withholding status
- Increase tax withholding amounts

DUPLICATE FORM 1099R REQUESTS

- Current tax year
- Up to 3 previous tax years

HEALTH BENEFITS INFORMATION

- Retired SHBP/SEHBP coverage information
- Change your address with the SHBP/SEHBP

LETTERS ABOUT YOUR ACCOUNT

- Statement of account letter
- Mortgage verification letter
- Federal tax letter
- State tax letter